



**SOUTHERN ASSOCIATION OF COLLEGES AND SCHOOLS  
COMMISSION ON COLLEGES**

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January 12, 2010

Dr. Jack Hawkins Jr.  
Chancellor  
Troy University  
216 Adams Administration Building  
Troy, AL 36082

Dear Dr. Hawkins:

The following action regarding your institution was taken at the December 2009 meeting of the Board of Trustees of SACS Commission on Colleges:

The Commission on Colleges reaffirmed accreditation with a request for a Monitoring Report due **September 7, 2010**, addressing the visiting committee's recommendations applicable to the following referenced standards of the *Principles*:

**CS 3.3.1.1 (Institutional Effectiveness – Educational Programs), Recommendation 6**

Expected outcomes for each educational program are being developed for every location where the program is being offered but this process has not been completed. The institution should document the extent to which program outcomes and student learning outcomes are achieved and provide evidence of improvement in educational programs based on this assessment. The institution should provide this information for all of its programs at each location.

**CS 3.3.1.2 (Institutional Effectiveness – Administrative Support Services), Recommendation 7**

The institution should document that proposed assessment plans slated to be completed by December 2009 have, in fact, been completed, and also document evidence of improvement based upon the assessment.

**CS 3.3.1.3 (Institutional Effectiveness – Educational Support Services), Recommendation 8**

The institution should document that proposed assessment plans slated to be completed by December 2009 have, in fact, been completed, and also document evidence of improvement based upon the assessment.

**CS 3.3.1.4 (Institutional Effectiveness – Research), Recommendation 9**

The institution should document that it assesses its research program and provides evidence of improvement in the institution's research productivity and effectiveness, including research centers, institutes and sponsored research programs.



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**CS 3.3.1.5 (Institutional Effectiveness – Community/Public Services), Recommendation 10**

The institution should document that it assesses its public service units beyond the two examples cited and include evidence of improvement similar to those identified for the Rosa Parks Museum and Children's Wing.

**CS 3.4.4 (Acceptance of Academic Credit), Recommendation 11**

Documentation of the institution's compliance with the Joint Curricular Ventures Policy and Transfer Credit Policy was not evident. The institution should document the implementation of an acceptable transfer policy with all of its international partners and joint curricular ventures.

**CS 3.4.7 (Consortial Relationships/Contractual Agreement), Recommendation 12**

The Consortia Relationship Review Committees were not projected to be fully implemented for all overseas consortia relationships until June 2010. The institution should document and provide evidence of the quality and ongoing quality control of all of its off-shore degree programs, including the portions of each academic program offered by the institution in concert with its partners to offer degree programs. Each consortia relationship should be evaluated against the mission of the institution.

**CS 3.4.10 (Responsibility for Curriculum), Recommendation 13**

The institution should document and provide evidence of the faculty's involvement in reviewing the content, quality, and effectiveness of the overseas degree programs with respect to each location.

**CS 3.4.14 (Technology), Recommendation 14**

The institution should demonstrate how the use of technology enhances learning and how students have access to and demonstrate training in the use of technology in all locations.

**CS 3.7.1 (Faculty Competence), Recommendation 15**

The review of faculty credentials in all locations has not been completed. **The institution should document and demonstrate that it hires qualified faculty in all locations where its programs and courses are offered.** The information provided indicates that corrective actions currently underway will be completed in 2009-2010. In addition, the institution should document that the qualifications of its international partners' faculty are in compliance with the Commission's Joint Curricular Venture policy.

Please submit to your Commission staff member a **one-page** executive summary of your institution's Quality Enhancement Plan. The summary is due **February 15, 2010**, and also should include: (1) the title of your Quality Enhancement Plan, (2) your institution's name, and (3) the name, title, and email address of an individual who can be contacted regarding its development or implementation. This summary will be posted to the Commission's Web site as a resource for other institutions undergoing the reaffirmation process.

Your institution's next reaffirmation will take place in **2019** unless otherwise notified.

