


Customer Survey Results: Troy University System

FALL_2007 				
Salmon, M				
	FALL_2007 Overall Satisfaction	FALL_2006 Overall Satisfaction	Troy System Average Overall Satisfaction	Current Year Change from 2006
college: Resident Student				
Troy University	57%	43%	57%	14%
Troy University - Montgomery	--	--	57%	--
Troy University - Phenix City	--	--	57%	--
Troy University Dothan	--	--	57%	--
college: Faculty/Staff				
Troy University	51%	57%	70%	-6%
Troy University - Montgomery	80%	80%	70%	0%
Troy University - Phenix City	63%	42%	70%	21%
Troy University Dothan	84%	40%	70%	44%
Legend:				
- unit-level Res_student report'				
- n/a: service not at this account				