

# TROY

UNIVERSITY

*A future of opportunities.*

 CAMPUS

## SECUREXAM<sup>®</sup> REMOTE PROCTOR SYSTEM MEDIA KIT



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## SECUREXAM® REMOTE PROCTOR SYSTEM

### OVERVIEW

With the dawning of the fall 2007 semester, Troy University will once again set the bar for universities in this country and beyond. For more than 120 years, Troy University has established itself as a global leader among educational institutions and the University continues to embrace its role as a trendsetter.



Recognizing a marked increase in the enrollment of non-traditional students, Troy University's eCampus is dedicated to removing the geographic and physical obstacles to education by combining both new technologies and traditional methodologies to create the optimal learning experience—the virtual classroom and testing environment.

In the past, non-traditional students have been required to locate and schedule university-approved test proctors to facilitate test taking. Troy University's eCampus is now offering a ground-breaking technology that enables TROY's students to take exams anywhere and anytime and allows faculty members to monitor test takers—maintaining the same academic integrity as a traditional classroom setting.

The Securexam® Remote Proctor System from Software Secure, Inc., of Cambridge, MA, both authenticates the identity of the test taker and ensures exam-room conditions without requiring non-traditional students to perform in a traditional proctored environment.

Through video, audio and biometric tools, the Securexam Remote Proctor System is a convenient solution for TROY's eCampus students to complete online programs from any location worldwide, without sacrificing academic integrity.

eCampus resources include:

- Web-based registration, transcript review and online student records
- Five-semester academic terms of nine-week increments
- Streaming video and audio clips supporting course delivery
- E-mail, online chat assistance, adaptive needs services, online student orientation, expanded financial aid services, online tutoring services and an experienced faculty and staff
- 24/7 technical help through online resources, chat services and e-mail
- 24/7 reference librarian, an extensive web-based library reserve desk, online library resources and eLibrary database

## Secure The Credibility of Your Degree

### Securexam® Remote Proctor System

After years of challenging class work, late-night study sessions and hours of research—the time has come to take the final exam. You flip open your laptop. Scan your fingerprint. Answer the test questions. And succeed. You're a student in Malacca, Malaysia, and your professor is in Troy, Alabama,—half a world away. You're a student of Troy University's eCampus.

In the past, distance learning online programs have relied on hiring proctors and finding centralized testing locations to facilitate testing. For Troy University this meant coordinating more than 17,000 eCampus students over 13 time zones. TROY's extensive distance learning programs grew out of the University's dedication to providing educational opportunities to students in the military, stationed all over the world. It was time to find a solution that would benefit the student and the University, while ensuring academic integrity and fairness.

In December, 2005, Troy University and Software Secure, Inc., of Cambridge, MA, unveiled the Securexam® Remote Proctor System.

The Securexam Remote Proctor System eliminates the need for distance learning students to utilize traditional proctors to ensure test integrity and to verify student identification, enabling students the flexibility to take tests anytime, anywhere.

The cutting-edge Securexam Remote Proctor System integrates computer software and hardware to both prevent and monitor inappropriate student conduct during a test. The Securexam Remote Proctor System creates a unique new desktop environment for test takers. Initiating the test-taking process is straightforward through a fingerprint scanner, which verifies each test taker against the fingerprints provided at registration.

This system also records the test-taker's voice and image through a camera that records 360-degree real-time video and audio of the environment during the entire exam. All suspicious sound, activity and motion are catalogued during the recording, limiting the need for constant monitoring. TROY's professors need not watch students taking the test live; they can view the streaming audio or video at any time.

Used in conjunction with a suite of Securexam software, each student has access only to the exam through an institution's course-management system or through a customized word-processing environment. No Web-surfing, e-mail, instant messaging or software is accessible while using the Securexam Remote Proctor System.

The Securexam Remote Proctor System is designed to integrate with the testing tools contained in TROY's Blackboard Course Management System™, eliminating the need to train faculty on new processes. The actual equipment will cost students about \$125. The unit hooks into a USB port and is supported by easy-to-install software. The authentication is done through a server, so once a student is in the database, he or she can take an exam from any computer that is hardware compatible.

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Troy University's eCampus will begin implementing the Securexam Remote Proctor System in select majors and classes in August 2007. By harnessing cutting-edge technology to provide an alternative to traditional education delivery methods, Troy University has once again set the standard for online academic integrity while making high-quality degree programs available to students worldwide.

## LOGOS



## PRODUCT SPECIFICATIONS

### *Overview*

Troy University and Software Secure, Inc., have introduced the Securexam® Remote Proctor System. Produced through a public-private partnership, the Securexam Remote Proctor System addresses a critical need in distance learning by providing a technique to electronically proctor examinations for online students—anytime, anywhere. The video, audio and biometrics elements of the Securexam Remote Proctor System will further ensure the academic integrity for Troy University's eCampus programs.

### *System Requirements*

- Windows® XP
- 50 Megs of hard drive space
- 256 Megs of RAM
- Internet Explorer 6.0 or better
- Blackboard™ account
- Broadband (high speed) Internet or dial-up connectivity



### *Securexam Remote Proctor System Features and Benefits*

For Universities:

- Ensures degree integrity while maintaining the convenience of distance learning
- Equipment purchase is not mandatory to participate in online testing, other options are available
- Integrates with Blackboard Course Management System

For Students:

- Exams are available online 24/7
- Electronic proctoring is available in testing environments where traditional proctors are not accessible
- The Securexam Remote Proctor System exceeds the regional accreditation and federal regulation requirements for test-taking authentication
- A one-time fee applies. Students can re-sell the equipment

### *TROY Innovations*

- Test access granted by finger-scan authentication. Fingerprints are converted into a mathematical equation and stored securely to protect identifications
- Real-time audio and video of exam conditions recorded only during test time
- Restricted access to online sources during testing through the Securexam Browser
- Motion-detection filters limit the need for constant monitoring
- Instructor-set security
- A uniquely generated desktop manages access to all computer-related resources such as e-mail, instant messaging, the Internet and others

## *Installation*

- Set up is simple. Students load software and plug the Remote Proctor device in the computer's USB port
- First-time users register biographical information, including contact information, a fingerprint and picture
- After verification of biographical information, the data are uploaded to a secure server
- Blackboard directs the student to a secure testing screen

## *Technical Support*

In addition to receiving comprehensive instructions, students will be able to contact Securexam Remote Proctor System Technical Support 24/7.



## ONLINE RESOURCES

- eCampus  
[www.troy.edu/ecampus](http://www.troy.edu/ecampus)
- eCampus Media Kit  
[www.troy.edu/new/mediakits](http://www.troy.edu/new/mediakits)
- Securexam Remote Proctor System  
[www.softwaresecure.com](http://www.softwaresecure.com)

## TROY QUICK FACTS

- Troy University's eCampus offers more than 45 associate, bachelor's and master's degrees
- eCampus oversees students in more than 60 sites in 16 states and 12 foreign countries and Guam across 13 time zones
- More than 70,000 students have utilized TROY's eCampus courses
- TROY has been educating non-traditional students for more than 51 years
- 56 percent of TROY students included distance learning as part of their curriculum in 2005-2006
- TROY's 100 percent Online Programs awarded "Best Buy Education Degree Online 2006"
- Money magazine named TROY one of the 25 top "Best Buys" among public universities and colleges in the United States
- The Princeton Review assigned TROY as a "Best in the Southeast"
- U.S. News and World Report featured TROY in their "America's Best Colleges" as one of the "Best Universities – Master's" in the Southeast Region
- Troy University personnel serve on the Department of Defense Distance Learning Task Force to establish national quality standards for distance learning courses offered to the military
- Degree programs offered through eCampus are identical to degree programs offered in Troy, Alabama, and sites around the globe.
- eCampus students include civilians, military professionals, full-time employees, traditional and non-traditional students
- International locations include: Germany, Ecuador, Taiwan, China, Vietnam, Thailand, Sri Lanka, Malaysia, United Arab Emirates, Japan, Korea and Guam
- eCampus receives no funding from the State of Alabama

## TROY UNIVERSITY AT-A-GLANCE

### *Character:*

TROY is a public, comprehensive university with its main campus in Troy, Alabama. Troy University has three campuses in Alabama and more than 60 sites in 16 states and 12 foreign countries and Guam. Founded in 1887, TROY offers more than 70 majors.

### *Enrollment:*

Currently TROY has more than 27,000 students from 50 U.S. states and more than 60 nations. Top five nations sending students to TROY—China, Nepal, Japan, South Korea and India.

### *Academic Structure:*

Colleges of Arts and Sciences; Business; Communications and Fine Arts; Education; and Health and Human Services

### *Faculty:*

Currently, 75 percent of campus professors hold terminal degrees. For all locations in the United States, TROY has 205 full-time tenured professors, 35 on the tenure track and 215 on the non-tenured track, as well as 4 tenure-track, part-time professors and 945 instructors on the non-tenured, part-time track.

### *Class Size:*

21:1 student-teacher ratio

### *Library:*

Approximately 400,000 volumes and a wide variety of resources in multiple formats, including multimedia such as CD ROM, video, audiocassettes, etc. are available. In addition, the library offers a wide variety of web-based research tools and links.

### *Computer Resources:*

Computer resources are available for students. Each student receives a free @troy.edu e-mail account and many buildings offer wireless access to the Internet.

### *TROY Campus Housing:*

Eleven residence halls offer apartments, suites and traditional-style dorm rooms for on-campus living on the Troy Campus and commercially owned apartment complexes are located within walking distance of the campus.

### *Career Services:*

On-campus job interviews, job fairs, resume services, aptitude testing, advice and counseling are available to assist students.

### *Athletics:*

Troy University fields eight men's and nine women's intercollegiate athletic teams. Teams compete in Division I-A, the highest level of NCAA play. Troy University's athletic teams compete in the Sun Belt Conference.

### *Admission:*

A High School diploma is required with a satisfactory grade point average and ACT/SAT scores.

### *Budget:*

For 2005-2006, TROY's total operating budget is \$176,646,250.