3.4.7 The institution ensures the quality of educational programs and courses offered through consortia relationships or contractual agreements, ensures ongoing compliance with the comprehensive requirements, and evaluates the consortial relationship and/or agreement against the purpose of the institution. (Consortia relationships/contractual agreements)

Off-Site Committee Comments

The process for evaluating the consortial relationships and/or agreements against the purpose of the institution was not described. There is insufficient evidence to conclude that such evaluations are done. Additionally, Troy offers many programs abroad. There was insufficient documentation to determine how often those agreements are reviewed against the mission of the institution and how quality is ensured. Further, it was determined that the information on the Troy website and the information on some of the partners’ website about the same programs were different.

The On-Site Committee should seek documentation that the evaluations are conducted on the existing consortia and how the institution ensures the quality of programs offered through consortial or contractual relationships. Further, the On-Site Committee should review publications and websites to determine if all aspects of the agreements accurately reflect what was approved by the Commission on Colleges.

NARRATIVE

Troy University maintains consortia relationships with several overseas universities to encourage international students to obtain an American educational perspective. As mentioned in the on-site committee orientation in Atlanta, Ga. on Jan. 12, 2009, all of these programs are conducted in English.

The following consortia relationships can be reviewed by the on-site team in the online SACS Reference Room:

- Hanoi University of Technology, Vietnam
  - Agreement Between Troy State University and Hanoi University of Technology, Vietnam

- Hubei University, China
  - "1-2-1 Sino-American Dual Degree" Program Cooperation Agreement
  - Hubei University and Troy University Academic Plan of Bachelor’s Degree in Journalism Major

- Institut Putra, Malaysia
  - Agreement Between Institut Putra and Troy State University

- Lanzhou University of Technology, China
  - "Sino-American 1+2+1 Dual-Degree Program"
  - Teaching plan of Applied Chemistry Specialty Major
• Nanjing Normal University, China
  • "1-2-1 Sino-American Dual Degree Program" Cooperation Agreement
  • Sino-American 1+2+1 Dual-Degree Program, Academic Plan of Degree in Management Major

• Saigon Technology University, Vietnam
  • Agreement Between Troy University and Saigon Technology University, Vietnam
  • Application for the Establishment of a Base for Education Cooperation
  • Application for the Establishment of a Base for Education Cooperation (2)

• Shandong University at Weihai, China
  • "Sino-American 1-2-1 Joint Degree Program"
  • Academic Plan of Bachelor Degree in International Business Major

• Soochow University, China
  • Agreement between TSU and Chinese Universities On 1-2-1 Program
  • Articulation Agreement For the 1-2-1 Sino-American Co-Education Project
  • Teaching Plan of Accounting Major

• Vietnam National University, Vietnam
  • Agreement Between Troy State University And Faculty of Economics - Vietnam National University, Hanoi
  • Amendment to Appendix A
  • Agreement Between Troy State University And College of Technology, Vietnam National University, Hanoi

• Vyatka State University of Humanities, Russia
  • Memorandum of Understanding between Vyatka State University of Humanities (Russia) and Troy University (United States of America)

Troy University’s Academic Steering Committee (consisting of the academic deans, vice chancellors, and associate provosts) enacted a new Academic Operating Procedure on Jan. 6, 2009 to address the concern raised by the off-site committee. This procedure, AOP 1-6-09-01, provides a clearly defined mechanism for a thorough and systematic review of the programs offered through consortia relationships. This procedure includes provisions for assuring that clear definitions of roles and responsibilities, conditions under which agreements are renewed or renegotiated, clear definitions of courses, programs, and services, appropriate student support services, and access to learning resources are all in place. AOP 1-6-09-01 requires an annual review of all consortia relationships and provides specific requirements for joint curricular ventures with international entities that cover all
requirements stated in SACS policies. The University will provide evidence of the full im-
plementation of this AOP when the on-site committee visits the Troy campus in April, 2009.

Evidence regarding the assurance of quality in these programs is being provided for
the sub-unit of the on-site committee that is visiting overseas locations engaged in these
consortia agreements, specifically in Hanoi, Ho Chi Minh City, and Malacca, Malaysia.

Troy University respectfully finds that it is in compliance with this comprehensive
standard.

<table>
<thead>
<tr>
<th>3.4.7 Supporting Documentation Available Online</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Academic Operating Procedure 1-6-09-01</td>
<td><a href="http://sacs.troy.edu/reference/aop/AOP_01-06-09-01.pdf">http://sacs.troy.edu/reference/aop/AOP_01-06-09-01.pdf</a></td>
</tr>
<tr>
<td>Consortial Partner Agreements</td>
<td><a href="http://sacs.troy.edu/reference/cpa/index.html">http://sacs.troy.edu/reference/cpa/index.html</a></td>
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