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Program Effectiveness Report

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Program/Unit: Student Development

Location: Troy

Date: April 11, 2006

Division: Division of Academics (Provost)

Person Completing Report: [Teresa Rodgers](#) **Title:** Director Student Development

The Department of Student Development/Counseling addresses the developmental needs of Troy University students by offering services and resources in the areas of academic planning, career decision-making, job search assistance, wellness education, basic health care, accommodations to disabled students, and personal counseling. The offices of Adaptive Needs, Career Services, Counseling Services, SAVE Project/personal counseling, and Student Health Services contribute to the department's overall mission which is in keeping with the University's mission. That mission states, "Academic programs are supported by a variety of student services which promote the welfare of the student body."

Mission and Relation to University Mission:



Achieved:

Edit	Worklog	(1) Expected Outcomes/ Student Learning Outcomes with Assessment Measures	(2) Actual Assessment of Expected Outcomes/ Student Learning Outcomes with Improvements Noted	(3) Outcome Achieved Yes/No	(4) If No, Plans for Improvement (PFI) Objectives (If outcomes were not met)	(5) Projected Cost to Implement PFI

Edit	Worklog	65% of conditionally admitted students will be retained to their second year of college. Assessment measure: Counseling Department-generated Datatel query data.	09-21-06, SCP. 72% of 05/FA, first-time conditional students were retained to 06/FA. Improvements were made via e-mail, telephone, snail mail contacts. Students were reminded of important dates/events (drop/add, early registration).	Yes	Move to Plan for Improvement	\$0.00
Delete						
History						
Edit	Worklog	55% of Adaptive Needs students will graduate within five years of entering Troy University. Assessment measure: Adaptive Needs-generated Datatel query data and University graduation lists.	01-09-07, TPR. 100%. As of Spring 2007, 56% of the Adaptive Needs students who began in Fall 2001 had graduated (22 out of 39 new students enrolled). 5 students who began in Fall 2001 are currently enrolled and 4 are on schedule to graduate within this academic year, making a 67% graduation rate a possibility. Graduation lists will be checked at the end of 07/SP and 07/SU. 10-24-06, SCP. 54% of 01/FA, first-time A.N. students graduated. 6 more are currently enrolled and 5 are on schedule to graduate within academic year.	Yes	Plan for Improvement	\$0.00
Delete						
History						

Edit Delete History	<p>Worklog</p>	<p>80% of students will rate the services of each unit--Adaptive Needs, Counseling, SAVE/ Personal Counseling, Career Services, and Student Health Services-- as "good" or "excellent."</p>	<p>11-28-06, SCP. The overall "good" or "excellent" satisfaction ratings of all services in October 2006 were no less than 94%. Additional months within the academic year will be designated as survey months in order to establish long-term results.</p>	<p>Yes</p>	<p><u>Move to Plan for Improvement</u></p>	<p>\$0.00</p>
Edit Delete History	<p>Worklog</p>	<p>80% retention of first-time freshmen on the Troy campus to their second year of college. Assessment measure: OIRPE Non-Returning Students Report</p>	<p>Assessment measure: OIRPE Non-Returning Students Report 07-25-07, TPR. 100% We will continue to strive to meet 80% retention and will continue this goal to 2010. 06-27-07, TPR. Preparing report with additional information requested. Coordinating with Kim Brinkley-Jones for data collection. 05-11-07, TPR. Prepared draft of non returning student report for review with Dr. Schmidt. 02-09-07, TPR. First-time freshman returning FA/05-FA06 71%. 01-16-07, TPR. Asked Kim for data for previous year to compare first time freshman for Fall 2004 (1,059) returning for Fall 2005 (776). Percentage is lower with 903 retained FA/05-FA/06 776 retained FA/04-FA/05. 01-08-07, TPR. Recieved information from Kim - first time</p>	<p>No</p>	<p><u>Plan for Improvement</u></p>	<p>\$0.00</p>

		<p>freshmen for Fall 2005 (1273) returning Fall 2006 (903) 71% retention. Percentage retained is lower. 10-23-06, SCP. Per conversation with Kim Brinkley-Jones, the Institutional Research query will be run after the archive date, and data will be reported by her office. 12-06-06, TPR. Contacted Kim Brinkley-Jones and she will provide query results to me in January 2007.</p>		
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Information (800)551-9716