1. What is your status? Please circle: Freshman; Sophomore; Junior; Senior Faculty; Graduate; Other________

2. What is your major:_________ minor:____________

3. I use the library: (Check all that apply)
   ___To study ___For research ___To read journals ___For reserve materials
   ___To get books and materials ___To get help from a librarian
   ___To check email ___To use electronic databases
   ___Other (describe) ___

4. Select the number of hours you spend in the library in a week.
   ___1-3 ___4-6 ___7-9 ___10+

5. FOR THE FOLLOWING CIRCLE THE ANSWER WHICH MOST CLOSELY DESCRIBES YOUR FEELINGS ABOUT VARIOUS SERVICES IN THE LIBRARY:

   a. Copy Machines
      Satisfactory Somewhat satisfactory Unsatisfactory No opinion
   b. Card Vending Machines
      Satisfactory Somewhat satisfactory Unsatisfactory No opinion
   c. Reference Service
      Satisfactory Somewhat satisfactory Unsatisfactory No opinion
   d. Circulation Desk Service
      Satisfactory Somewhat satisfactory Unsatisfactory No opinion
   e. Library Check-out Policies
      Satisfactory Somewhat satisfactory Unsatisfactory No opinion

6. Can you usually find what you need in the library?
   ___Always ___Sometimes ___Never

7. Was the library staff available when you needed assistance?
   ___Always ___Sometimes ___Never ___N/A

8. Was the library staff helpful?
   ___Always ___Sometimes ___Never ___N/A

9. Did you know the library has online databases available?
   ___Yes ___No

10. Have you used these databases?
    ___Yes ___No.
11. Did you find these databases to be helpful?
   __Yes  __No

12. Did you use the WebCat (Online Library Catalog) for your information needs?
   __Yes  __No

13. Did you find the materials you needed?
   __Yes  __No

14. Did you ask a librarian for help?
   __Yes  __No

15. FOR THE FOLLOWING PLEASE CIRCLE THE ANSWER WHICH MOST CLOSELY DESCRIBES YOUR FEELINGS ABOUT THE LIBRARY:
   a. The library’s weekday hours are convenient.
      Strongly agree  Agree  Disagree  No opinion
   b. The library’s weekend hours are convenient.
      Strongly agree  Agree  Disagree  No opinion
   c. It was easy to find books and materials on the shelves.
      Strongly agree  Agree  Disagree  No opinion

16. How long did you have to wait for a computer:
   __Available  __1-5 minutes  __6-10 minutes  __Over 10 minutes

THANK YOU FOR PARTICIPATING IN THIS SURVEY!

What can we do to provide more effective service?

_________________________________________________________________

_________________________________________________________________

_________________________________________________________________