Chancellor’s Briefing

Troy University Libraries

Henry Stewart

- Mission
- SACS preparations
- Resources
- Strategic Objectives
- Accomplishments
- Goals
The mission for the University Libraries is to provide Services, Resources and Assistance for all Troy University Students, Faculty and Staff worldwide.
SACS Preparations

3.8 Library and Other Learning Resources

- 3.8.1 The institution provides facilities, services, and learning/information resources that are appropriate to support its teaching, research, and service mission.
- 3.8.2 The institution ensures that users have access to regular and timely instruction in the use of the library and other learning/information resources.
- 3.8.3 The institution provides a sufficient number of qualified staff-with appropriate education or experiences in library and/or other learning/information resources-to accomplish the mission of the institution.

✓ The library staff members believe that these standards are met and exceeded as set forth in *The Principles of Accreditation: Foundations for Quality Enhancement.*
Resources

❖ Current Resources

✓ Books- 700,000
✓ E-books- 50,707
✓ Journals (paper)- 2,100
✓ Journals (ft online)- 15,000+
✓ Databases- 143
✓ Media- 32,250
✓ Wiregrass Archives- Dothan
✓ Computers (Public Use)
  ➢ Dothan- 49
  ➢ Montgomery- 36
  ➢ Troy- 36
  • Printers:12 for public use
  • (4 tied to Trojan card system)

❖ 2010 Resource Goals

✓ Books- 750,000
✓ E-books- 68,000
✓ Journals (paper)- 2,200
✓ Databases- 175
✓ Media- 41,000
✓ University Archive- Troy (Alabama Records Retention Regulations)
✓ Computers (Public Use)
  ➢ Dothan- 32
  ➢ Montgomery- 35
  ➢ Troy- 42
  • Printers: All public use printers tied to a card system (prefer Trojan Card)
Facilities

- **Current Facilities (TROY)**
  - Two group study rooms
  - Compact Shelving- 4 modules
  - 50,000 useable square feet
  - *The last two SACS evaluations have suggested we need additional library space.*

- **2010 Facilities (TROY)**
  - Six group study rooms
  - Compact Shelving- 6 modules
  - 90,000 useable square feet
  - Shelving space
  - Doctoral Study carrels?
  - Space in Wallace Hall is being reallocated for Library Use
Circulation Desk-Troy Campus
Main Reading/Computer Area - Troy Campus
Lounge Furniture
Periodical Area
Study Area (Laptops)
Media Study Area
Dothan Campus
Resources
Dothan Campus
Proctor Area
Poster Maker
RPL Computer Classroom
Strategic Objectives

- Support Doctoral Program (2.7)
- Support QEP (2.2)
- Support International Students (3.2)
- Support eCampus and Global Campus students and faculty (2.1)
- Support new academic program offerings (2.5)
- Support other strategic objectives of Vision 2010
Other Considerations

- New Degree Programs will require additional resources for the library. These resources may include personnel and materials (books, journals and databases).
- Doctoral Programs will require additional library hours, resources, faculty and staff.
- New or changing Accreditation standards may require additional resources for the library.
- International Students are heavy library users.
Accomplishments

- Renovations to Wallace Hall/RPL (new computer classroom) and new Library furniture (Troy campus)
- Compact Shelving – 2 additional modules completed
- Live Chat! 24/7/34?
- Electronic Reserves (ERes) for Tenure Packets
- Faculty Member is with the Semester at Sea Program
- New Public computers in Troy, RPL, and Dothan
- New Library Web page for Global Campus
- Library received four grants
- Poster Maker in Dothan Campus Library
- Library Tutorials
Library Tutorials

TROY UNIVERSITY LIBRARIES
Tutorial for Students, Faculty, and Staff

This tutorial is best viewed with a screen resolution of 1024 x 768 or higher. [What does that mean?]

View a complete index map of the tutorial

Copyright, Troy University, Troy, AL. Updated 12/5/08
Goals for the Future

- Additional compact shelving ($300,000.00)
- Additional printers tied into the Trojan Card system or another system ($$$$$ per campus)
- Additional upgrades/additional tutorials to the Library webpage
Questions?
CHANCELLOR’S BRIEFING
February 2, 2009
Eleanor Lee, Dean, First-Year Studies
Center for Student Success (CSS)
Main Lobby of CSS
Eldridge Hall Open House
August 20, 2008
First-Year Studies

FTE - 33
Adjunct – 10-12 (Troy 1101)
1 Part-time Professional
4 Graduate Assistants
61 Student Workers
2 Student Interns (not paid)
The First-Year Studies Program (FYSP) at Troy University is a comprehensive program that focuses on students who are making the transition from high school or post-high school experiences to the university experience. This program promotes an understanding of and appreciation for higher education; provides programs and services that improve students’ opportunities for academic success as well as for personal, social, and career enrichment; encourages civic and campus engagement; orientates students to the University and its policies and resources; and fosters the development of positive relations between and among students, faculty, and staff. An overarching goal of the FYSP is to enhance student retention and graduation. Ultimately, the program aims to assist students in maximizing their potential for success as individuals, citizens, and leaders.
SACS UPDATE

- Section 3.4.9 written and in compliance.
- Faculty rosters for TROY 1101 obtained.
- QEP final draft completed.
STRATEGIC INITIATIVE 1
Student Centeredness

STRATEGIC OBJECTIVES

1.1 Create and effectively implement a First-Year Studies Program for all students at the Troy campus by fall 2008.

1.2 Increase student retention at the Troy campus by 80% by fall 2010.

1.3 Provide a quality, student-centered education, to more than 40,000 students worldwide by fall 2010.
ACCOMPLISHMENTS
Related to Strategic Objectives

• Testing and Assessment

• Student Engagement

• Retention
TESTING AND ASSESSMENT LAB
Strategic Objectives 1.1, 1.2, and 1.3
COMPUTERWORKS
Supports Testing and Assessment Lab
Strategic Objectives 1.1, 1.2, 1.3
COMPUTERWORKS
Supports Testing and Assessment Lab
Strategic Objectives 1.1, 1.2, 1.3
TESTING AND ASSESSMENT
STATISTICS
Strategic Objectives 1.1, 1.2, 1.3

COMPASS Placement Tests Given:

- Spring 2008 289
- Summer 2008 1,060
- Fall 2008 251
- 1/05/09 to 1/16/09 168

TOTAL 1,768
STUDENT ENGAGEMENT

Common Reading Initiative

Strategic Objectives 1.1, 1.2, and 1.3
STUDENT ENGAGEMENT

Common Reading Initiative
Strategic Objectives 1.1, 1.2, and 1.3
STUDENT ENGAGEMENT
Common Reading Initiative
Strategic Objectives 1.1, 1.2, 1.3

• 48 Discussion sessions held the two days prior to fall semester classes.
• 477 students participated.
• 27 faculty and staff, and 7 students led discussion sessions.
STUDENT ENGAGEMENT
Common Reading Initiative
Strategic Objectives 1.1, 1.2, 1.3

Six productions of *A Lesson Before Dying* were presented in the Trojan Center Theater to sold-out audiences.
STUDENT ENGAGEMENT

Engagement Passport
Strategic Objectives 1.1, 1.2, 1.3
STUDENT ENGAGEMENT

Engagement Passport
Strategic Objectives 1.1, 1.2, 1.3

- Encourages participation in campus activities.
- Aids in retention.
- Is 10% of course grade in TROY 1101.
- Enhances communication between FYS personnel and other Troy University staff.
- 1,700 students participated in passport activity.
First-Time Freshmen - Fall 2007 – Fall 2008

- All first-time freshmen retention: **75%** (1021 returning of 1358)
- All first-time freshmen excluding resident aliens: **78%** (989 returning of 1276)
GradesFirst, a progress monitoring system, will aid in the university’s retention efforts—in particular conditionally admitted and first-year students.

**Some Features:**
- Enhanced Early Alert
- Appointment Scheduling
- Attendance Tracking
- Assignment Tracking
- Tutor Management

**Benefits:**
- Increased Revenues
- Higher Retention Rates
- Academic Excellence
- Freedom to focus on improving student success
RETENTION
Instructional Support Services Student Usage Data
Number of Visits and Contacts
Strategic Objective 1.2

Fall '07
Fall '08

- ComputerWorks
- Natural Sciences Lab
- Writing Center
RETENTION
STUDENT DEVELOPMENT/COUNSELING
Strategic Objective 1.2

Total Contacts of the Office of Student Development

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<th>Year</th>
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<td>12,395</td>
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<td>2007-08</td>
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</table>
RETENTION
ADAPTIVE NEEDS
Strategic Objectives 1.1, 1.2, and 1.3

Number of Adaptive Needs Students
Troy (T01)


0 50 100 150 200 250

135 150 147 180 194 238
RETENTION
Strategic Objective 1.2
Conditionally-Admitted Students

The Conditional Program had 19% more students in Fall 2008 than in Fall 2007. The program cleared 28% more students during the same time period.
RETENTION
UNDECLARED MAJORS
Strategic Objective 1.2

91% of undeclared students in spring 2007 had declared a major by spring 2008.
Expectations for 2009-2010
Strategic Objectives 1.1, 1.2, and 1.3

- Develop proposal for first-year advising.
- Implement QEP beginning FA 2009.
- Continue efforts to reach retention rate of 80% for First-Year Students by 2010.
- Consider travel abroad experience for first-year students.
THANK YOU.
Dothan Campus

Presentation Agenda

- Status of SACS Preparation
- Strategic Objective Update
- 2008 In Review
- Challenges and Opportunities
- 2009 Action Plan
SACS Preparation

- Faculty & Staff Engaged in Planning
- Faculty Files Reviewed & Updated
- Site Visit Team Accommodations
- Faculty/Staff Overview Scheduled
2008 In Review
Accomplishments

- Community Advisory Council
- Increase in Fall Headcount & Credit Hours
2008 In Review
Significant Activities/Events

- Trojan Statue Dedication
- CACREP Accreditation Visit
- Began Receiving Rep. Terry Everett’s Papers
- CIBED located in Dothan 2008
- ACBSP accreditation successful
2008 In Review

Key Personnel Losses

- SCOB Associate Dean
- Institutional Research Dir.
- University Relations Coor.
- Campus Webmaster
- 42% of Faculty/Staff Have five or less years with TROY
2008 In Review
Personnel Accomplishments

- Philippines Partnership Visit
- Japan Studies Institute Fellowship
- Chamber of Commerce Appointment
2008 In Review
Community Outreach Efforts

- Community Advisory Council
- Active Member of Friends of Fort Rucker Board
- Athletic Camps
- Wiregrass Forum
Dothan Campus
Technology Accomplishments

- Over 55% Register Online
- Upgraded Wireless Connectivity for Campus
Dothan Campus

*Infrastructure Needs*

- Physical Plant Building – Approved for 09
- Upgrade VTEL Systems in Two Classrooms
- Renovation of Attic in Malone Hall
Dothan Campus
Major Efforts for 2009

- Add Social-Work/Human Services and Nursing programs
- Continue to Increase Enrollment
- Upgrade Video-conferencing Opportunities
- I.S. – SCOB Undergraduate/Graduate – Economic Development in MBA, Jan. 2010
- A&S plan to add new programs in the near future
- Internationalizing the Dothan campus
- Raise funds for new building and the new West entrance road to the campus
- Continuing Education Center
- SCOB & Small Business Incubators
- CHHS Nursing and Social Work/Human Services Faculty offices, Classrooms and Labs
- Development and Advancement Offices
Back of New Building
Challenges & Opportunities

Country Crossings
Challenges & Opportunities

Panama City-Bay County International Airport
New Panama City International Airport.
• Under construction anticipated opening 2010.
• Major distribution point for Fed Ex, UPS, and other cargo carriers distributing goods and services through U.S. via air, rail and truck.
• Passenger carriers major airline hub bringing vacationers to Emerald Coast Florida or distribution to other parts of the U.S.
Emerald Coast Corridor

Your toll road to the future
OBJECTIVE

- Job creation
- Business Opportunities
- Revenue
- Regionalization
- Future development
- Better quality of life
The Project

• Construct an Interstate toll road
• Connect southern Alabama and Florida
• Fund the road through a Private-Public Partnership
• Create a major economic boost to the economy of the area
• Keep traffic out of densely populated areas within the county
The History

• Founded by Focus 2000 to construct public/private toll road
• As a major economic boost to the economy of the surrounding area
• Recommended: FDOT report #408574-1-22-01; 1998 Federal DOT Funding Plan

• The new international airport is on track bringing massive growth
• Panama Canal is being renovated bringing more ships to the Gulf Region
• Tourism will continue to expand
• Distribution centers (Inland port facilities will be created to move products throughout the US)
• 4000 acre Industrial Park near airport in the works
• Transportation will become a key in movement of people and product
• ECC will assist Washington County providing an adequate highway system
A Private-Public Partnership

- As defined by Wikipedia:
  - Public-private partnership (PPP) describes a government service or private business venture which is funded and operated through a partnership of government and one or more private sector companies. These partnerships are sometimes referred to as PPP or P3 programs.

In many cases, the public provides some component of the project at a sponsor level.

In this project the counties participation will be to accept the road after the debt has been paid.

Many similar financed deals like: libraries, bridges, arenas, student dorms, monorails and toll roads have been completed this way.
The Economics

• The projects in the works will change the landscape
• More jobs created
• The ease of transportation will determine the speed of growth
• The toll road, new International airport and the increased traffic at our port facilities in Panama City will bring industry and tourism to our communities
• Positioning for tremendous growth in the future
• Prepare the county avoiding the traffic disasters of other areas
• The Auburn/Lagrange/West Point region is already experiencing this type of growth. Auto manufacturing facilities like Kia built along I-85 corridor is bringing multiple industries along that corridor with Tier I and Tier II’s to support the Kia manufacturing facility
• Projects like the Emerald Coast Corridor when included in the future planning and preparation insures a faster path to success.
Map 6 is an actual document which shows the employment at the various Tier I and Tier II facilities as well as the Kia manufacturing facility.

<table>
<thead>
<tr>
<th>SUPPLIER NAME AND LOCATION</th>
<th>TIER LEVEL</th>
<th>EXIT #77 DISTANCE</th>
<th>NUMBER OF JOBS¹</th>
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<td>A-Jin (Cusseta)</td>
<td>Level 1</td>
<td>7.5 miles</td>
<td>450</td>
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<td>Daedong HiLex (Cusseta)</td>
<td>Level 1</td>
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<td>11.5 miles</td>
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<tr>
<td>Donghee *</td>
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<td>---</td>
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<tr>
<td>DongNam Tech (Columbus)</td>
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<tr>
<td>Dongwon Autopart Technology *</td>
<td>Level 1</td>
<td>24 miles</td>
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<td>Glovis (Kia Site)</td>
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<td>6.5 miles</td>
<td>600</td>
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<td>7.5 miles</td>
<td>50</td>
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<tr>
<td>Hanil E-Hwa, USA (Tallassee)</td>
<td>Level 1</td>
<td>67 miles</td>
<td>120</td>
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<tr>
<td>HySCO *</td>
<td>Level 2</td>
<td>---</td>
<td>10</td>
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<tr>
<td>ITW – Daelim, USA (LaGrange)</td>
<td>Level 2</td>
<td>19 miles</td>
<td>140</td>
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<tr>
<td>Johnson Controls Inc. (Harris Co.)</td>
<td>Level 1</td>
<td>8 miles</td>
<td>310</td>
</tr>
<tr>
<td>KIA MOTORS (Kia Site)</td>
<td>Manufacturer</td>
<td>6.5 miles</td>
<td>3500</td>
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<td>Kumho (Miacon)</td>
<td>Level 1</td>
<td>128 miles</td>
<td>450</td>
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<td>Kwang Sung America (Dadeville)</td>
<td>Level 1</td>
<td>37 miles</td>
<td>170</td>
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<tr>
<td>Kyungshin *</td>
<td>Level 2</td>
<td>---</td>
<td>50</td>
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<td>Mando (Opelika)</td>
<td>Level 1</td>
<td>11.5 miles</td>
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<td>Matsu-Malcor *</td>
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<td>300</td>
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<td>Seohan (Auburn)</td>
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<td>Sewon Precision (Callaway)</td>
<td>Level 1</td>
<td>18 miles</td>
<td>700</td>
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<tr>
<td>Sejong-Project Sunset (LaGrange)</td>
<td>Level 1</td>
<td>19 miles</td>
<td>96</td>
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</table>

**TOTAL NUMBER OF JOBS** | **10,599**

¹ Present list is limited to Tier 1 and Tier 2 Suppliers and not complete as of this date: Tier 3 and Tier 4 Suppliers unknown at this time. List will be updated periodically. Actual estimated number of jobs resulting from Tier suppliers is anticipated at 25,000+. Location unknown at this time, therefore distance from exit #77 is not available.

Information Updated July 23, 2008 | Industrial Development Authority of Chambers County, Alabama
New Panama Canal

• $6 billion construction
• Enable larger ships bringing goods and services from Asia to gulf coast region
The Port of Panama City limited in space will be increased and large distribution terminals handling the flow of goods for the port in a more efficient and economical manner. Working with land owners and municipalities north of Panama City, Florida, a new inland port distribution facility will be created for distribution via truck and rail to areas depicted in the larger red circles.
Approximately 8 million people visit Northwest Florida annually.

Over the next five to ten years tourism is expected to grow to 15 million.

Alabama and Florida are working together to build a north/south corridor from Panama City, Florida to Montgomery, Alabama to connect with I-85 and I-65.

There are no state or federal funds to finance this project today.

This corridor provides north/south travel patterns, hurricane evacuation and goods and services being shipped on the Interstate highway.
The circled areas have more economic development opportunities than any other region in the southeastern part of the US.
Thank you for your support.
Chancellor’s Briefing
(Montgomery Campus)
February 2-3, 2009

Presented by Ray White
Campus Vice Chancellor
Status of SACS Preparation

- Federal Requirement 4.5 (Student Complaints)
  - Compliance – No Recommendations

- Federal Requirement 4.7 (Title IV Compliance)
  - Compliance – No Recommendations

- Mission 3.3.1.5 (Community/Public Service)
  - Non-Compliance – Rosa Parks Museum Children Wing – No PER – Now submitted
Status of SACS Preparation (Con’t)

• Campus Preparations
  – Faculty and Staff Engaged in Developing and Updating PERS and Compliance Report
  – Briefing Scheduled with Logistics Team
  – Briefing Scheduled for Key Faculty and Staff
  – Campus Faculty and Staff Still Working on Non-Compliance Requirements and Overall SACS Team Preparations
Status of Vision 2010 and Annual Strategic Objectives

• Develop Policies Reflective of the Need of the Academic Division (Annual)
  – 100% Complete
  – 30 New AOPs (8 in 2008)
  – On-going Initiative

• Complete Analysis of Classroom and Lab Utilizations (Annual)
  – 70% Complete
  – Delayed Pending Enrollment Shifts and Construction/Renovations of Facilities
Status of Strategic Objectives (Con’t)

• **Increase by 30% the Number of African American Faculty (Strategic)**
  – 76% Complete
  – Base Year - 26; 2008 – 32 (23%)
  – AAFP PhDs Completing in 2009 – 3
  – AAFP Candidates Awarded 2008 - 5

• **Increase by 30% the Number of African American Administrators (Strategic)**
  – 96% Complete
  – Base Year – 48; 2008 -62 (29%)
Major Accomplishments in 2008

• Team Involvement in Accreditation Visits and Preparation
  – SACS Compliance Report and Team Responses
  – ACBSP
  – NCATE
  – NLNAC

• Successfully Justifying TROY Facilities Needs on Maxwell/Gunter AFB
  – Renovations and Relocation of Mission at Gunter
Major Accomplishments in 2008 (Con’t)

- **New TV Station for City of Montgomery Activated by TROY TV Staff**
  - $180,000 Annually to TROY for New Equipment
  - Additional TV Broadcast Time for TROY on a Second Channel

- **International Students Approved for the Montgomery Campus will:**
  - Strengthen Programs
  - Increase Enrollments
Major Efforts for 2009 and Financial Implication

• Continue to Work With Deans on New Programs for Montgomery
  – MSM Options
  – Degree in Taxation
  – Others Hopefully (Must Balance Need and No Program Duplication in Montgomery)
  – Cost - Expensive if Faculty Required

• Increase Enrollments by recruiting International Students to Montgomery
  – Computer Science and Some Business Programs
  – Cost – Minimal, Except P/T Support
Major Efforts for 2009 and Financial Implication (Con’t)

• Continue Efforts to Try to Maintain Presence and Facilities on Maxwell/Gunter AFB
  – Continue to Work With Commanders
  – Collect Military Demographic Data to Show Military Affiliated Serviced by TROY
  – Cost – Expensive if Forced Off-Base
Significant Activities/Events on the Campus - 2008

- Alabama Medical Association Consortium
- Alabama Rural Action Commission Education Committee
- Legislative Breakfast
- Russian Ballet Reception
- YMCA Youth Appreciation Awards
- Leadership Montgomery Diversity Day
- TROY Joint BOT/Foundation Meetings
- TROY Alabama Colleges/Universities Chief Academic Officers Meeting
- State Department of Education Meeting on Deaf Needs
- Alabama Writers Forum
Significant Activities/Events on the Campus – 2008 (Con’t)

- United Nations Trade Program
- ACHE Statewide Planning Advisory Council
- Insurance Systems of Alabama Training Workshops
- TROY WWI Symposium
- Alabama State Mental Health Workshops
- Cynthia Cooper Lecture (Sorrell College of Business)
- Council of Presidents Meetings
- Community/Schools Advisory Board Meeting
- Montgomery Advertiser Design an Ad Awards
Significant Activities/Events on the Campus – 2008 (Con’t)

• Alabama Special Olympics Awards
• Alabama People Against a Littered State – Annual Governor’s Award Luncheon
• Healthy Lifestyles Workshop
• Montgomery County Governmental Courses
• Landscape Architects Registration Exams
• Filming of “Montgomery” by SpiritClips Productions, LLC
• Trojan Dedication Ceremony
• MAX Credit Union “Annual Community Achievement Award”
Most Pressing Infrastructure Needs

• More Office Space and Possibly More Classrooms and Labs (Depending on Maxwell/Gunter Agreement)

• Parking to Accommodate Students, Davis Theatre Patrons and Rosa Parks Museum Visitors

• Other
  – Davis Theatre Sound System Upgrade
  – Parking Deck Exterior Repainting
  – Determine Future of Executive Building
Top Five Personnel Accomplishments - 2008

- TV Staff Successfully Activating the New City of Montgomery TV Channel
  - Buddy Johnson, Kyle Bozeman, George Singleton, John Brunson, Angela Barrow, Jill Johnson, Kawasaki Nelson, Ronny Taylor, and Mike Adams

- Successful Fund-Raising Partnership with Shakespeare Festival to Produce a Play “A Rose Among Thorns” (All Profits Went to the Rosa Parks Museum) - Georgette Norman

- Published his Novel, *Breathing Out the Ghost* - Won Best Books, Indiana, Fiction Category - Dr. Kirk Curnutt
Top Five Personnel Accomplishments – 2008 (Con’t)

- Enrollment Management Office Staff – Extra Quality Control Efforts Caught Frauded Admissions Applications by Several Students - Judy Woodham and Jeri Chance

- Published his Book, *The Jim Crow of all Ages: Adolf Hitler, Race, and Civil Rights in the Heart of Dixie, 1933-1948* - Dr. Dan Puckett
New and Significant Outreach Efforts - 2008

• YMCA Partners With Youth
• Salvation Army Christmas Stockings for Homeless and Seniors
• Cemetery Cleanup Days by the History & Social Sciences Club (A&S)
• Co-sponsored the Air Force Tops-in-Blue Show and Glenn Miller Concert for the Tri-County Community
• Several Faculty and Staff Serve on the Alabama Rural Action Commission’s Education Committee to Help Improve Opportunities in “Blackbelt Counties”
Key Personnel Losses/Gains 2008

• **Losses**
  – Dr. Mehmet Sahinoglu – Computer Science Eminent Scholar (Resigned to Transfer to AUM)
  – Dr. Don McDonald – Professor HRM, Sorrell College of Business (Transferred to eCampus)
  – Dr. Mac Adkins – Campus Director of Distance Learning & TV Support (Transferred to Institutional Effectiveness & Research)
  – Dr. JoAnne Bryant – Department Chair, Communications, Arts & Sciences (Retired)

• **Gains**
  – Mr. George Singleton, Television Manager
  – Mr. Ronny Taylor, Television Production Coordinator
  – Mr. Kowaski Nelson, Television Production Asst.
QUESTIONS?
Chancellor’s Briefing

Phenix City Campus

Curtis Pitts, MBA, Ed.D.
Campus Vice Chancellor
Phenix City Campus
SACS Preparation

✓ Dr. Iris Saltiel serving TROY
SACS Visitation Team

✓ Campus briefed regarding the
upcoming April SACS visit.

✓ All faculty and staff are
reviewing the Compliance Report
Strategic Objectives

- Riverfront
- Cost Management
- New Programs
- Enrollment Growth
Enrollment Growth by Unduplicated Headcount

32% Growth Since 2002

- Fall 2002: 1305 Students
- Fall 2003: 1503 Students
- Fall 2004: 1869 Students
- Fall 2005: 1862 Students
- Fall 2006: 1776 Students
- Fall 2007: 1808 Students
- Fall 2008: 1725 Students
## Education Enrollment

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<th>Fall 2007</th>
<th>Fall 2008</th>
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<td>UG</td>
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<td>275</td>
<td>-104</td>
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<tr>
<td>GR</td>
<td>449</td>
<td>345</td>
<td>-104</td>
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<tr>
<td>Total</td>
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<td>620</td>
<td>-116</td>
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# Business Enrollment

<table>
<thead>
<tr>
<th>Fall</th>
<th>2007</th>
<th>2008</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>UG</td>
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<td>340</td>
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<tr>
<td>GR</td>
<td>125</td>
<td>138</td>
<td></td>
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<tr>
<td>Total</td>
<td>474</td>
<td>478</td>
<td>+4</td>
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</table>
## Counseling Enrollment

<table>
<thead>
<tr>
<th>Fall</th>
<th>2007</th>
<th>2008</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>UG</td>
<td>224</td>
<td>235</td>
<td></td>
</tr>
<tr>
<td>GR</td>
<td>243</td>
<td>262</td>
<td></td>
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<tr>
<td>Total</td>
<td>467</td>
<td>497</td>
<td>+30</td>
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Nursing Enrollment

<table>
<thead>
<tr>
<th>Fall</th>
<th>2007</th>
<th>2008</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>UG</td>
<td>56</td>
<td>55</td>
<td></td>
</tr>
<tr>
<td>GR</td>
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<td></td>
</tr>
<tr>
<td>Total</td>
<td>103</td>
<td>106</td>
<td>+3</td>
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</tbody>
</table>
Accomplishments

1. Acquisition of Riverfront Property
2. Professional Security and Support technology
3. Impulse/SafeConnect Appliance Implemented in Student Labs and Classrooms
Riverfront Progress

- Gift of Triangle Property
- Demolition
- Deed
- Scheduled solicitations
- Continued investor interest
2009 Undertakings

1. Riverfront Fundraising
2. Implementation of Datatel Communications Module
3. Recruitment
**Significant Activities/Events**

- Dr. Donald Meichenbaum Workshop
- Network Authentication for Wireless Networks
- Installation of Altiris Software/Servers
- Datatel Communication Management Consulting for Admissions
- Dept. Education Multimedia Classroom
- 3 New Scholarship Funds
- Campus Wide Open House
Infrastructure Needs

Facilities

1. Security Office
2. Office space
Personnel Accomplishments

1. Dr. Bunny Campbell - spoke in favor of anti-bullying legislation at the Georgia House of Representatives

2. Dr. Isabelle Warren - Student Advisory Committee

3. Drs. Cox, Carlson, and Ness - presented a paper at the national American Counseling Association Conference meeting in Honolulu, Hawaii in March 2008;

4. Dr. Mary Catherine Colley – Alabama Development Office Trade Mission Trip to Chile & Argentina

5. Ms. Kathy Ninas - Riverfront
Continuing Community Outreach

✓ Child Advocacy Center – Student Projects
  ✓ Produced Television Commercial for Child Advocacy Center
  ✓ Designed awareness event

✓ Phenix City Schools – Student Projects
  ✓ Military Guide
  ✓ Annual Report

✓ DHR – Christmas for foster children

✓ Housing Authority Partnership
  ✓ Reading Program
  ✓ Campus Trick or Treating
  ✓ Christmas Drive
Personnel Losses/Gains

Gain:

✓ Chris Wade, Registrar
✓ Heike Ly, Director of Enrollment
✓ Judy Van Doorn, Full-time instructor Counseling & Psychology

Loss:

✓ Charlotte Billings, Coord. Of Teacher Education
✓ Mary Ragland, Dean of Student Services
Our Vision...

- One of the four Alabama campuses
- Community based
- Serve others in surrounding areas of Georgia and Alabama
- Evenings, Weekends and LCOT DVD
- Expand to the Riverfront Downtown
Academic Records

Chancellor’s Briefing
February 3, 2009
Academic Records for TROY

- Preparation for SACS
- Accomplishments for 2008
- Plans for 2009
Registrar 101- A review of the University Registrar’s Duties

- Including, but not limited to:
  - Maintaining accurate student academic data for Troy University and ensure consistent policy/procedure.
  - Oversee Academic Evaluation Center to ensure consistent, standardized evaluation and award of transfer credit accepted by Troy University.
  - Ensure all degree audit programs have been properly updated and are the mirror image of the program requirements stated in the catalog.
Registrar 101- A review of the University Registrar’s Duties

(Cont’d)

• Ensure **proper archive** and retention of student records for Troy University

• Oversee **daily document imaging** operation for student records; work with IT to keep document imaging system upgraded, always meeting the needs of the student records system

• Ensure **quality training** for all records personnel
Document Imaging Upgrades in 2008

- With the support of IT, document imaging systems at Dothan, Montgomery, and Troy were merged into one system, accessible by all TROY locations.

  - Dothan and Montgomery records (previously stored in separate, incompatible document imaging systems which had become obsolete) were rescanned into the current document imaging system.

**SIGNIFICANCE** - Three separate document imaging systems were merged into one common system, allowing all locations to access all student records, past and present. In July 2008, the current document imaging system was upgraded to most recent version of the software.
A manual system of evaluating transfer credit was put in place in December 2007 to replace the automated Hershey system (IT decided not to support the Hershey system once we moved to Datatel Release 18).

The AEC now enters transfer credit for all TROY locations, as of Fall 2008.

To handle the large data load, it was determined that a specific portion of the manual entry of credit would be outsourced to Business System Consulting in Birmingham, AL.

Donna Bragg, AEC Director, oversees all transfer credit entry for Troy University to ensure consistency.
How the Academic Evaluation Center supports SACS requirements:

- Transfer credit matrices have been reviewed by the Academic Units in 2008, and the Academic Evaluation Center continues to coordinate the review of any new articulation agreements with the Provost prior to adding the appropriate transfer credit equivalencies into the Datatel system.

- **Significance**: Reviewing transfer credit agreements ensure that the Academic units are aware of transfer credit practices. Datatel is updated to reflect the most current agreements making all credit awards consistent with policy.
- Improved process for posting graduation data/mailing diplomas

  - Post degree information in a timelier manner by improving the process of degree clearances

  - Improve communication about deadlines for filing the intent to graduate

  - Beginning 09/T3, diplomas mailed directly from the Troy campus where the diplomas are printed

  - Letters from the Chancellor to students who graduate, beginning 09/T3. (Piloted this with ecampus students)
Online Task Manual for Records Personnel

- Written procedures manual for all locations’ records personnel were replaced with an online Task Manual, complete with instructions and assessment questions.

- Once successfully completed, the online training module will provide to the employee a certificate of completion, which will be used to correlate Datatel access for staff.
Online Degree Verification – July 2008

- An online degree verification system with National Student Clearinghouse was implemented fully by Fall 2008. The database is currently populated with all TROY graduates since Fall 2005. Helps prevent fraudulent documents.

- 24/7 access for employers, etc. who require verification

- Fee charged for the services provides additional revenue to university—charged to employer, not student.
Scheduled Fall 2009- Electronic exchange of transcripts for students

- By Fall 2009, the university transcript department plans to implement the National Student Clearinghouse program which allows participating schools to electronically send transcripts in .pdf formats to other schools so that paper is not exchanged.

- **Significance:** Electronic exchange prevents fraudulent documents passed via paper which are subject to alteration.
Collection of Military Demographic Data

- Increased emphasis on collection of military demographic data for SOC and other agencies by using MINF in Datatel.
  - SOC requires data which must be collected in a centralized database. Datatel deemed the primary database.
  - Need to customize Trojan Web Express to allow better collection of military students.
Centralized End of Term Processing-08/T1

- Centralizing the Datatel processes related to end of term status (assessment of suspension/probation/honors for students) was fully implemented 08/T1 for all Global Campus locations.

- Centralized end of term for Alabama campuses begins Spring 2009.
Registrars Quarterly Meetings promote team work – per quotes from registrars.

- Registrars began quarterly meetings in 2007. The meetings have evolved into the present format...two days with a prescribed agenda to work out issues, solve problems, review processes, refine procedures, communicate changes, etc. This strengthens our team, which in turn, improves our university.

- An excerpt from a letter sent to Dr. Roach from one of our associate registrars exemplifies the team spirit:

  Thank you for allowing and for making possible the quarterly meeting/retreat of TROY’s registrars. The great goal and hope of the merger of Dothan, Montgomery and Troy was that we would become One Great University. These meetings personify the reality of that goal and hope.
Progress of Transcript Department

• **Transcripts issued from January 2008-December 2008**
  - 45,487 transcripts mailed from Troy Transcript Dept. @ $7.50 per copy
    - $5.00 of the fee charged goes to TROY for transcripts
    - Total dollars generated: $341,152.50

• **Degree Verifications from August 2008-December 2008**
  - 2342 verifications from Troy Transcript Dept. @ $3.00 per process for TROY
    - Additional $7,026 from NSC for verification service, charged to the employer
Efficiencies since Fall 2005 Merger:

- One document imaging system that supports all campuses, worldwide, allowing all locations same access to student documents.
- Centralized end of term processing reduces the number of persons involved in the retention/suspension/honors calculation process from 12 to 2. Centralization increased security while reducing the error rate.
- Centralized ordering of transcript security paper and diploma stock has allowed us to order greater quantity, allowing a lower per page rate. This amount has varied for each order, based on the quantity; but, each time, savings have occurred.
- Academic Evaluation Center has allowed us to consolidate all transfer credit evaluations (exception: military credit) which allows other personnel at the sites who previously did academic evaluations fulltime to devote a portion of their man-hours to other tasks, which theoretically should allow us to sustain a longer period without adding any new personnel to accommodate the enrollment growth.
- One set of degree requirements built each year for the Degree Audit system, vs. three separate systems that were previously supported.
Life *during and after* SACS...

- We are focused on our upcoming SACS visits and are continuing to work with personnel to prepare. (Workshop February 11th)

- Once we have completed the visits...
  - Turn attention to electronic exchange of transcripts
  - Continue to work towards a paperless vault for records storage
  - Work with the implementation of Active Admissions
  - Propose customization of registration functions in Trojan Web Express
  - Enhance our data collection capability for military
  - Review ways to be more military friendly as it relates to registration and degree completion services
Chancellor’s Briefings
Division of Academic Affairs
February 2-3, 2009
Dr. Hal Fulmer
Associate Provost and Dean of Undergraduate Studies
Associate Provost/Dean of Undergraduate Studies

Office of the Associate Provosts:

- Associate Provost and Dean of Undergraduate Studies
  - Administrative Secretary
  - Student workers

- **Horizontal Responsibilities**

- **Vertical Responsibilities**
Activities of the Associate Provost and Dean of Undergraduate Studies in Support of the University’s Strategic Objectives and Vision 2010 through an active commitment to the following:

- Undergraduate Curriculum
- Program Development
- Specialized Accreditation
- Faculty Development
- Student Success
- SACS Reaffirmation
Associate Provost/Dean of Undergraduate Studies

Undergraduate Curriculum
(Strategic Objective 2.5)

• Currently, there are over 170 academic undergraduate majors, programs, concentrations, contracts, emphases, tracks, and minors available at Troy University

(source: 2008-2009 Undergraduate Catalog)
The AP/Dean of Undergraduate Studies serves as Provost liaison to the Undergraduate Academic Council and is responsible for the production of the Undergraduate Catalog each year.
Associate Provost/Dean of Undergraduate Studies

- In 2008, the Undergraduate Academic Council approved:
  - 30 new courses for the undergraduate curriculum, including two courses for use by Study Abroad students (HS and NSG)
  - A more thorough process for assisting international students through the ESL portion of their academic activities
Associate Provost/Dean of Undergraduate Studies

- Revised the curriculum for two majors (Athletic Training and Computer Science)
- Added the Restaurant/Culinary specialization area to the BAS/RMT degree
- Revised two minors, including the Dance minor
- Assisted the Long School of Music in the creation of courses to satisfy NASM accreditation requirements
Associate Provost/Dean of Undergraduate Studies

• In 2008, the Alabama Commission on Higher Education approved the following undergraduate proposals:
  – The Interpreter Training Program: a new major in the undergraduate curriculum
  – The Food Safety Concentration: a new concentration in the Biology major
  – A program name change: Surveying and Geomatics Sciences
Associate Provost/Dean of Undergraduate Studies

• Program Development also includes responsibility for monitoring growth of new academic program offerings.
  – Currently, this Strategic Objective stands at 71% (10/14) complete, pending curriculum changes to be proposed to ACHE in 2009
Associate Provost/Dean of Undergraduate Studies

• Other Strategic Objectives for Academic Affairs supported by AP/Dean of Undergraduate Studies:
  – 2.8/Student Learning Outcomes: Complete
  – 2.10/Professional Accreditation: 80%
  – 2.11/Programs of Excellence: Complete
Associate Provost/Dean of Undergraduate Studies

Faculty Development
(Strategic Objectives 2.11/3.5)

The Associate Provost and Dean of Undergraduate Studies currently serves as Chair of the Faculty Development Committee, a University standing committee which provides annual support for Troy University faculty (research and travel)
Associate Provost/Dean of Undergraduate Studies

- Faculty Development Committee
  - Fall 2008:
    - Funded 25 proposals with $27,000
    - 20 Paper Presentation Grants
    - 5 Research Grants
    - Also recommended approval of three sabbaticals for Spring 2009
Associate Provost/Dean of Undergraduate Studies

The Associate Provost and Dean of Undergraduate Studies also provides logistical support for those faculty seeking University assistance for international travel through the Chancellor’s International Initiative monies.
Associate Provost/Dean of Undergraduate Studies

In 2008:

• 21 University faculty, representing all five Colleges, traveled to such locations as
  – Russia, Honduras, Costa Rica, England, Sweden, Malaysia, Korea, Philippines, Argentina, Australia, Turkey, Brazil and Italy

• In 2008, monies from the Chancellor’s International Initiative fund also supported the travel of 6 students to Russia and 3 students to Spain
Associate Provost/Dean of Undergraduate Studies

In support of Faculty activity, the Associate Provost and Dean of Undergraduate Studies works with deans and OSP on grant and contract projects

• In 2008, Academic Affairs projects totaled almost $17 million
Associate Provost/Dean of Undergraduate Studies

Student Success at Troy University

• Reviewing and approving the readmission of Troy campus undergraduate students who have been suspended from the University for failure to make academic progress (an important element in student retention)
Associate Provost/Dean of Undergraduate Studies

Spring 2008/Troy Campus
- 48 readmission meetings/35 first time suspensions

Summer 2008/Troy Campus
- 32 readmission meetings/25 first time suspensions

Fall 2008:
- 24 readmission meetings/35 first time suspensions

Spring 2009:
- 78 readmission meetings/41 first time suspensions
Associate Provost/Dean of Undergraduate Studies

Student Success at Troy University

• Articulation agreements for students at colleges/universities outside the state of Alabama
  – Georgia Perimeter College, Harrisburg Area Community College (HACC), Virginia Commonwealth Community College (VCCC), Georgia Military College, Gulf Coast Community College
Associate Provost/Dean of Undergraduate Studies

- Further activities directed toward SACSCoS Reaffirmation
  - Leadership Committee
  - Compliance Report
  - Focus Report
  - QEP Committee
  - Briefings: Internal + External
Associate Provost/Dean of Undergraduate Studies

• Three Major Highlights from Undergraduate Studies in 2008:
  – Approval of Interpreter Training Program by ACHE (with COE)
  – Successful Study Abroad trip for CAS and SCOB students to Kirov, Russia (with Deans of CAS and SCOB)
  – Successful Compliance Report for SACS (with SACS Leadership Team)
Associate Provost/Dean of Undergraduate Studies

• Three major efforts in undergraduate studies for 2009:
  – Comprehensive Review of General Studies Program with General Studies Committee: Summer and Fall 2009
    • No cost for review: Implications for any changes to curriculum

• Analysis of “faculty years of service” with AP/AS, Deans, AVC/IRPE: Fall 2009
  – Anticipate needs: next 5-7 years
  – Focus attention on specific disciplinary areas by campus
  – No cost for review; cost implications for findings

• Successful completion of SACS Reaffirmation: Spring 2009
  – Submission of Focus Report: February
  – Briefings at campuses/sites: February-April
  – SACS on-site committee visits: February-April
  – Travel costs for Troy University personnel to conduct campus briefings